



### Intro

## Universities

## tekom Europe

## **Training Providers**

### **CZ Community**

Applifting

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## Freelance Techwriter In Residence

Applifting | <u>https://applifting.cz</u>

DX Heroes | https://dxheroes.io

## Level up!

#### What we want...

- People to know about our profession & expertise
- > People to know what we can do for them
- People to know that we do it (and do it well)
- > And get well paid for it!
  - Because we don't do only <u>technical</u> <u>"editor"</u> work but often also <u>IT specialist</u> work.

Team leaders

> More colleagues

## Level up!



#### What they want...

Goals

- > Win over customers for their products
  - Good docs are a big factor!
- Fewer tickets in tech.support
- Efficient comm across depts and teams
- Better knowledge management

Employees

 Already skilled and educated No wannabes!

### How?

- Promote in universities
- Teach courses in universities
- Establish programmes in universities
- > Become an industry partner for internships
- > Provide commercial courses
- Promote on IT conferences
- Promote on conferences of other industries
- > Get help from established organizations (tekom)

## Universities

Scattered courses, but no programmes

#### Courses

ČVUT v Praze (engineering-oriented)

- > Fakulta dopravní
  - Ing. Tomáš Fíla, Technická komunikace
- > Fakulta elektrotechnická
  - Ing. František Rund Ph.D., Technické psaní

Technická Univerzita v Liberci

- > Fakulta mechatroniky, informatiky a meziobor
  - Ing. Lenka Kosková Třísková, Ph.D.
  - Psaní dokumentace (od 2020?)
- Fakulta mechatroniky + strojní

(engineering-oriented)

- Doc. Ing. Vítězslav Fliegel, CSc.
- Technická komunikace, Technická dokumentace

#### Courses

VUT Brno

- > Fakulta strojního inženýrství, Ústav jazyků
  - Introduction to technical writing (language-oriented)
- FEKT, FM (engineering-oriented)

MU v Brně

- Fakulta informatiky (formerly a specialty: Text IS)
  - Basics in academic communication (written and spoken)
  - Basics of visual communication
  - Computer linguistics
  - Text information systems
  - Electronic document preparation (markup)
  - Typography

# tekom Europe



## tekom Europe

Cross-industry Competence Framework

http://competencies.technical-communication.org/

University Network

https://www.technical-communication.org/technica l-writing/international-university-network-in-technic al-communication

Standardization Advisory Board

Support of Chapters (country members)

# Training Providers

freedom

## ITCQF

International Technical Communication Qualifications Foundation, Poland

Inspired by <a href="https://www.istqb.org/">https://www.istqb.org/</a> (Software Testers)

Syllabus (free, self study)

Certification

- Training Providers (certified, commercial courses)
- Exam Providers (certified, commercial)

## Training Providers In CZ

Fred Williams | <u>http://williamstechnical.eu/</u>

Formerly Kentico

Do you know of others?









- ≻ TWW
- ➤ Tech Writers Brno

Do you know of others?



Anyway...

## Let's unite!

 Platform for technical communication experts and stakeholders

## Activities

Definition of the profession and field terminology in Czech

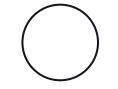
Local

- > Promotion
- > Job Market & Networking
- > Events
- ➤ Education
- > Advice & Support

#### **Name Ideas**

TWAssociationTechWritingAllianceTCCommunityTComGroupScribeSociety

### 3 elements – 3 target groups







Technology

Language

Media

## Thank You

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