GoodData

Confluenced

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Scope

1. Advantages Overview
2. Licensing and limitations
3. Maintenance
4. Workflow
5. Localization
6. Visuals
7. Hacks
8. Q&A

Advantages Overview

- Focus on content not code
  - WYSIWYG editor
  - drag & drop CMS
  - always write/edit full text in full context
- 100% online, no offline clients
- Modular
- Ecosystem - easy to assemble the whole package
- Virtually unlimited in terms of how many doc sets

License and Cost

- 10-user license - $10 a year
- 5-6 permanent users
- Disable/Enable users as per your needs
- Reviewer account
- Developers license included - another 10 users

Maintenance

- Technical separated from practical

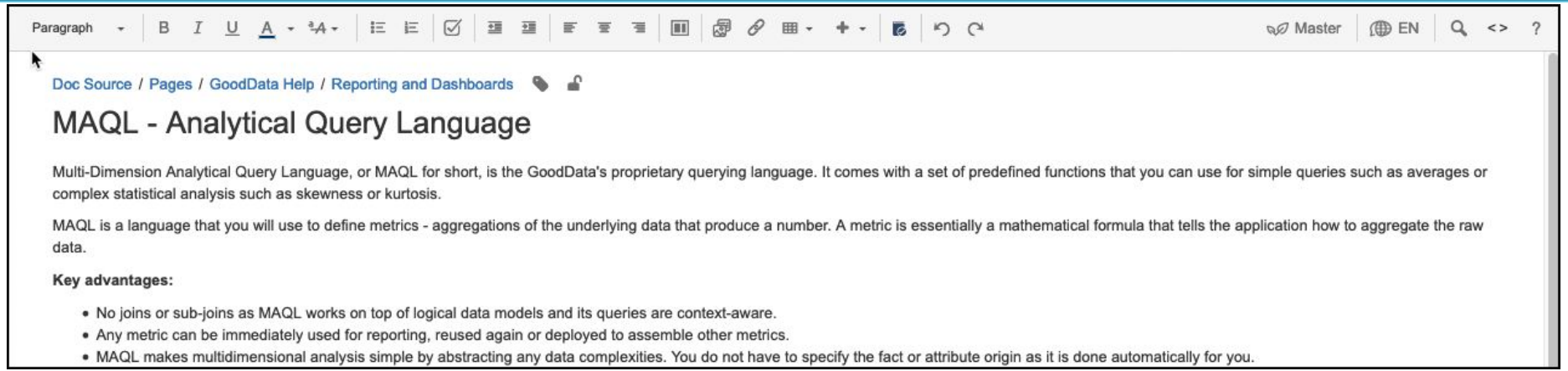
- Installation runs on a Linux server maintained by the Infrastructure team

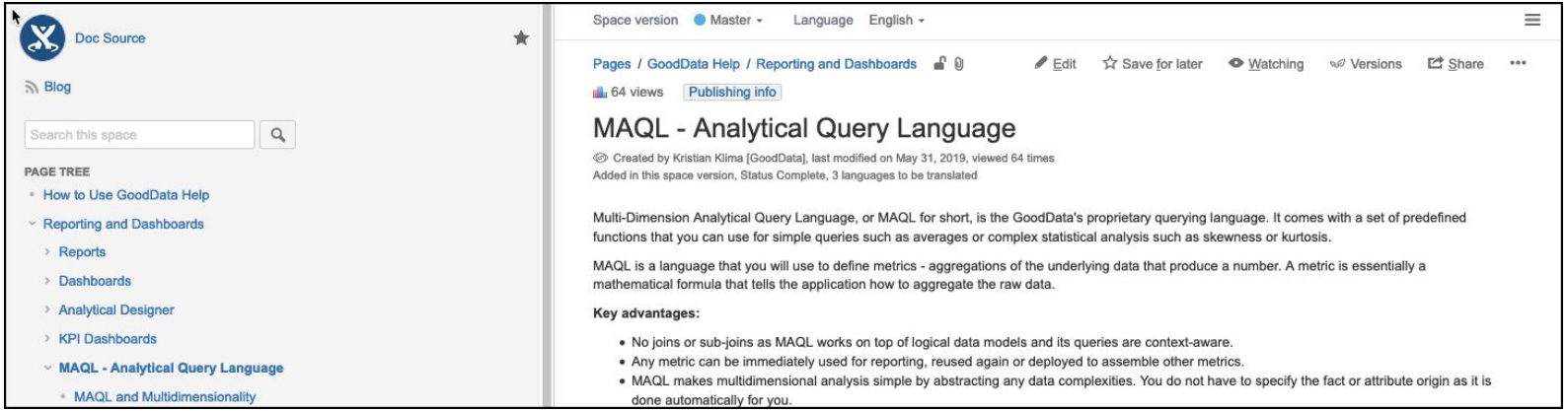
- Application and add-ons maintained by the Doc team
  We are in charge of both the tool and the processes.

Workflow - Article level

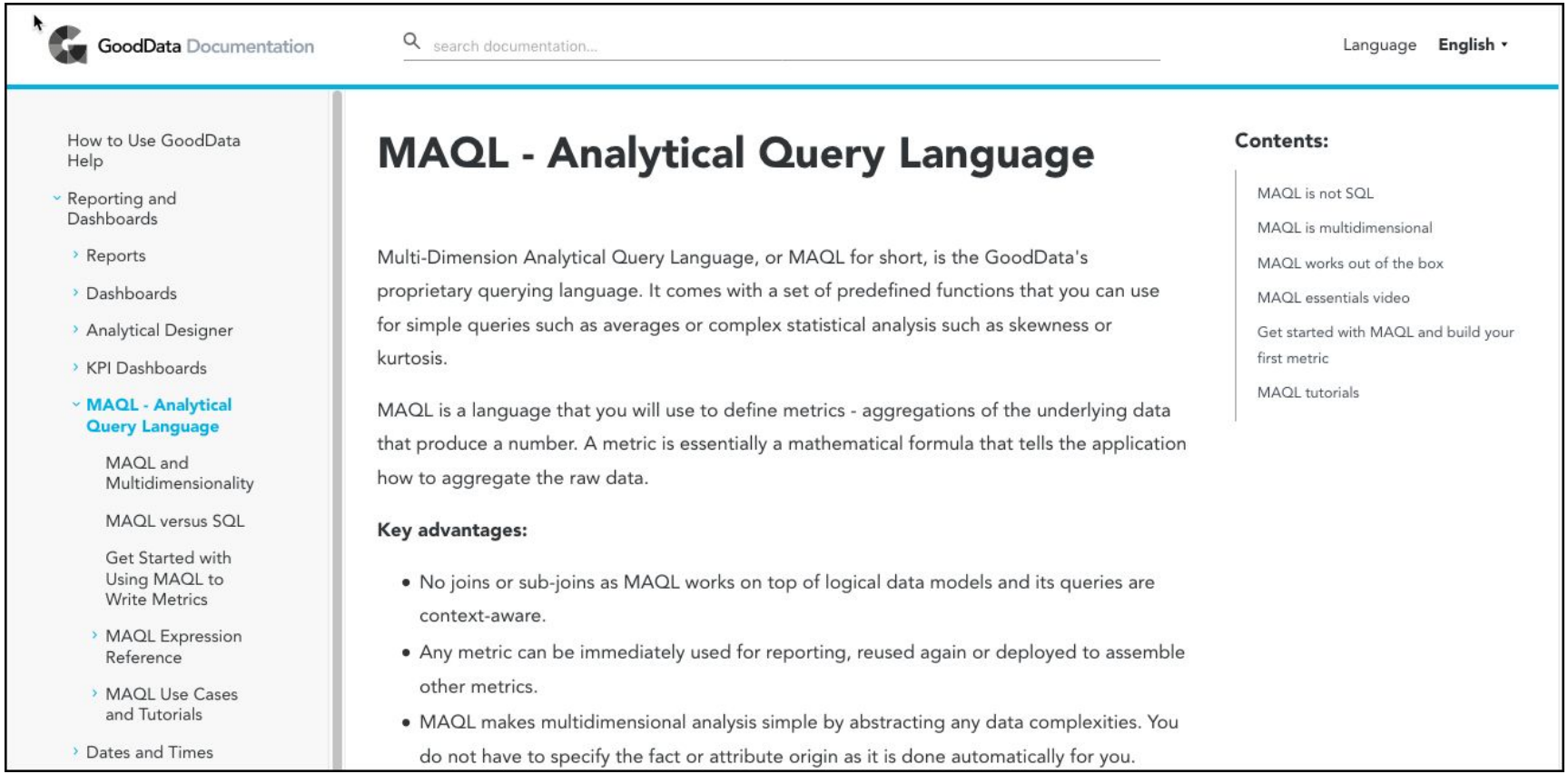
- Collaborative platform with edit history
- Always work with full-text context in a WYSIWYG environment
- Draft / Review / Complete status on the article level
- Complete / Incomplete for localization
- Inline comments

Workflow - Article level





Workflow - Article level



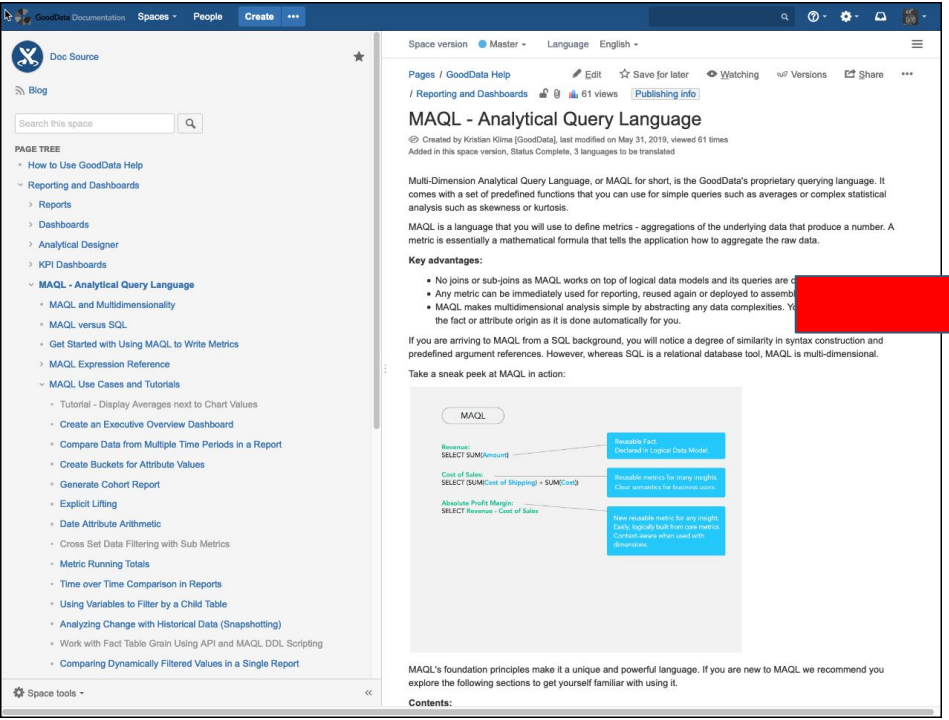
Workflow - Documentation Level

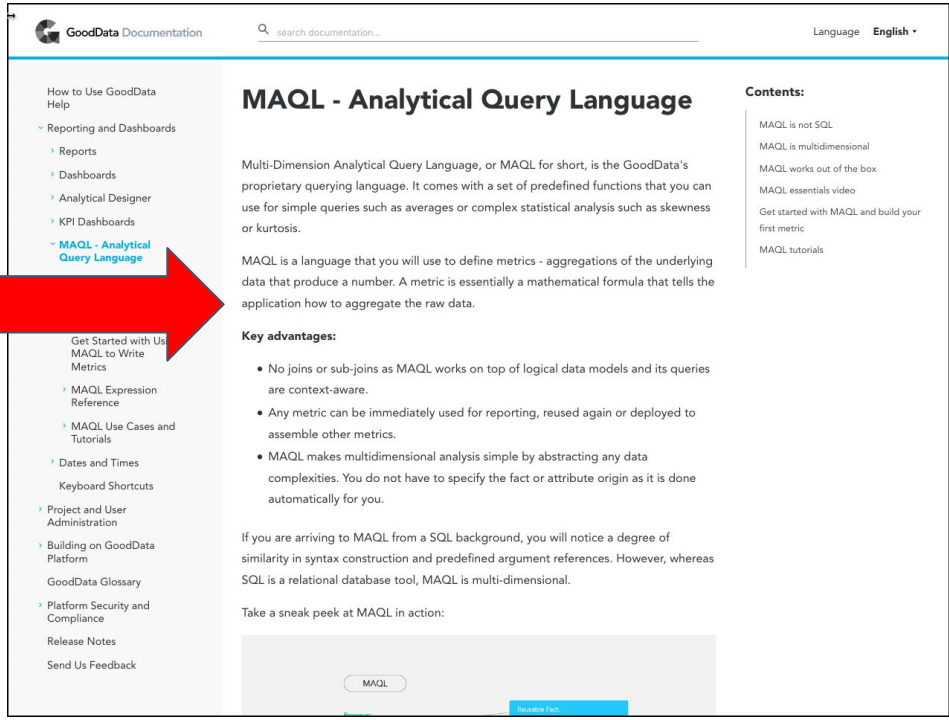
- Multiple ‘spaces’
- Master-slave relationships
- Individual access rights for master/slave spaces
- Versioning on the space level
- Publish based on workflow status

Workflow - Doc set Level

Master

Slave





Localization

- Our content is part-localized
- Only export Complete pages and Outdated Tx
- Drag and drop XLIFFs import
- Editing translations as any English text

Visuals

- Change appearance and behavior using GUI or really simple code snippets
- We used to use a CSS skin in the past
- Switched to Scroll Viewport - style, functionality, GDPR

Hacks

- It’s XML - import, export, migrate content
- HTML - use Firebug etc. to change HTML with source code editing disable - use Macro automation
- Reverse publishing - switch Master-Slave

Q & A