Give your users what they want

User feedback is an essential part of techcomm

Vendula Ferschmannova

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Statistics

Partner/customer events

Technical Support

Online comments

Comments - Disqus.com

- Cloud platform
- For free with ads
- $10 per month

Comments - Disqus

Pros

- Installation and configuration takes few minutes
- Administration
- Anti-spam
- Nice UX
- You can learn more about your customers and products
- Pros for users - they can manage all their comments if they have an account in Disqus

Cons

- Takes your and writers time
- Fragmented communication with customers if you already use another platform for direct communication - forums, twitter, etc.
- Rules and directives

Jawwad Hussain · 2 months ago

As far a the reporting this there is any way to increase to top 10 website to top 30 ,or 40 depending upon my need ??

∧ | ⌄ · Reply · Share ›

Jawwad Hussain → Jawwad Hussain · 15 days ago

waiting for reply

∧ | ⌄ · Reply · Share ›

Jawwad Hussain → Jawwad Hussain · 15 days ago

@Vendula Ferschmannova Can you please entertain my query ?

∧ | ⌄ · Reply · Share ›

Vendula Ferschmannova Mod → Jawwad Hussain · 14 days ago

Hi Jawwad Hussain,
I made an effort to find an satisfactory answer for you. Basically, you can go to the Kerio Control configuration file and change limits for the following variables: WebStatsTopN and OverallStatsTopN.
The following article should help you with changing configuration files: Modifying parameters in Kerio Control configuration

∧ | ⌄ · Edit · Reply · Share ›

Jawwad Hussain → Vendula Ferschmannova · 13 days ago

Thanks but their should be any option to the admins in the web so they can customize top 10 or 20 etc etc , again thanks for the ans

∧ | ⌄ · Reply · Share ›

Vendula Ferschmannova Mod → Jawwad Hussain · 7 days ago

Good idea, Jawwad Hussain! Could you, please, let our developers know and suggest your idea? For details, Providing feedback for Kerio products

∧ | ⌄ · Edit · Reply · Share ›

Jawwad Hussain → Vendula Ferschmannova · 6 days ago

Yup sure I will do that

∧ | ⌄ · Reply · Share ›

Ehsan · 3 months ago

Hi, I mak VPN Server and enabled access Internet for User when connected by VPN to Kerio, problem that when i go to user statics i

Serge Malakhov · 2 months ago

Good afternoon! There is a question with regards to the federal list of extremist materials (http://minjust.ru/extremist...), which is a 456-page document in MS Word format with the 12th Times New Roman. For example, a macro highlight of it is contained between the pair quotes the text (titles of articles and videos), divide it into a list of words, delete duplicates, and add it to the content filtering. I suppose it is done by modifying winroute.cfg file with adding Russian words (UTF-8 encoding) in var\winroute \ folder.
Still, whether Kerio Control will be able to handle the necessary phrases, not single words (such as Russian phrase "friendship and innocence in Islam" not touching "friendship" separately, "innocence" and "Islam")? Do I need to create a separate rule in the content rules, or somewhere else? Does filtering of blocked phrases apply to HTTPS, if you include its decoding?

⌃ ⌄ · Reply · Share ›

Help · 5 months ago

for example, if i wish block any page with the word " filtrerbypass- anonymous web proxy the weight=70 ???

Can you help ????

⌃ ⌄ · Reply · Share ›

Vendula Ferschmannova Mod → Help · 2 months ago

Hi Serge Malakhov,
You can add set of rules manually based on single words only. If you want improve this feature, please, suggest your idea to Kerio developers. For details, see Providing feedback for Kerio products

⌃ ⌄ · Edit · Reply · Share ›

Serge Malakhov → Vendula Ferschmannova · 2 months ago

10x for answer! :-)
I need to block out entire phrases. What do you think, is it possible to use any special characters of space? For example, "%20". To even block requests phrases to the search engines.

⌃ ⌄ · Reply · Share ›

Vendula Ferschmannova Mod → Serge Malakhov · 2 months ago

Unfortunately, it is not possible. Please, suggest your idea to Kerio developers.

⌃ ⌄ · Edit · Reply · Share ›

Vendula Ferschmannova Mod → Help · 5 months ago

Hi Help,
It depends on the value set as a threshold in the Content Filter -> Safe Web (70 is the default value):
1/ Go to "Content Filter -> Safe Web".
2/ Verify the threshold "Deny pages if their weight reaches".
3/ Type the threshold + 1 to your rule.

⌃ ⌄ · Edit · Reply · Share ›

luis · 13 days ago

is chet no puedo denegar descargas por ejemplo .exe a sitios https, los sitios http si me los bloquea pero cuando descargo un .exe de un sitio https me lo deja descargar mala esa muy mala, uffffffffffffffff

∧ | ∨ · Reply · Share ›

Vendula Ferschmannova Mod → luis · 12 days ago

Hi Luis,

Could you rephrase your question in English?

∧ | ∨ · Edit · Reply · Share ›

Kumaresan Pandurangan · a month ago

How do i Track or allow Content-type: text/plain or Content-type: text/html in contant filter; Mail Content was blocked by content filter; after blocking everything in "Content Filter"

∧ | ∨ · Reply · Share ›

> **Vendula Ferschmannova** [Mod] → Kumaresan Pandurangan · a month ago
>
> Hi Kumaresan Pandurangan,
> I believe the following article can help you: Configuring the Content Filter
>
> ∧ | ∨ · Edit · Reply · Share ›
>
> > **Kumaresan Pandurangan** → Vendula Ferschmannova · a month ago
> >
> > Discussed with Kerio Support in UK; They reported this as a BUG !
> >
> > ∧ | ∨ · Reply · Share ›
> >
> > > **Vendula Ferschmannova** [Mod] → Kumaresan Pandurangan · a month ago
> > >
> > > Great! Thank you for helping us with improving Kerio Control :)
> > >
> > > ∧ | ∨ · Edit · Reply · Share ›

Sgbmad · 2 years ago

How I can to set "allow unlock this rule"? In Kerio Control 7.4.x it was possible.

∧ ∨ · Reply · Share ›

Brian Carmichael Mod → Sgbmad · 2 years ago

This option is still available, however it applies only on a per user basis, not per rule. In the 'rights' setting of a user you can find the option to unlock HTTP content rules. I'll make sure that we update our documentation as it seems that this information is missing.

∧ ∨ · Reply · Share ›

Sgbmad → Brian Carmichael · 2 years ago

Thanks Brian.

I was finding more useful the old option because you could get more control with the rules. Now you must decide if you give them rights or not but isn't there a solution in the middle.

∧ ∨ · Reply · Share ›

Brian Carmichael Mod → Sgbmad · 2 years ago

I understand. The assumption is that in most situations, the preferred policy should apply per user, rather than per content rule. In order to keep things simple, we chose this approach, rather than allowing both per user and per rule, which we felt was overly complicated. If you have a strong desire to have unlocking per rule, please use the "suggest idea" button in the admin dashboard.

∧ ∨ · Reply · Share ›

Sgbmad → Brian Carmichael · 2 years ago

Yes, I will send my suggestion.
For me it was very useful because many times I used it to do "soft-denies. You shouldn't to visit this site but you can unlock it".

Thank you again Brien.

∧ ∨ · Reply · Share ›

Horacio Kalbermatten · 3 years ago

How I change the default values in "Phase 1 (IKE) cipher"? For example set the value:3des-sha1-modp1024?

1 ∧ | ∨ · Reply · Share ›

Vendula Ferschmannova Mod → Horacio Kalbermatten · 3 years ago

Hi,

I don't know if I understand correctly your comment. Your cipher is supported by Kerio Control.

However, if you want to use the cipher without negotiation you can change the configuration file winroute.cfg. There are variables called Ike and Esp. Use the Ike variable and put here the cipher in the following format: 3des-sha1-modp1024

1 ∧ | ∨ · Edit · Reply · Share ›

Horacio Kalbermatten → Vendula Ferschmannova · 3 years ago

Thank you very much, this is exactly the answer I needed!

∧ | ∨ · Reply · Share ›

Thanks!

vendula@ferschmannova.cz